

University of Virginia School of Medicine
QSLAM: QUALITY & SAFETY LEADERSHIP IN ACADEMIC MEDICINE
PROGRAM AGENDA
MR5 – CLASSROOM 3005

Friday, April 17, 2015: Basic Science of Quality Improvement and Patient Safety

- 7:30-8:00 *Registration and Continental Breakfast*
- 8:00-8:15 **Introduction & Welcome**
Mitchell Rosner, MD; Chair, Department of Medicine
Tracey Hoke, MD, MSc; Senior Associate Chief Medical Officer for Quality, UVAHS
- 8:15-9:00 **Health Care Today: Quality & Safety Models for Change**
John Voss, MD
- 9:00-10:30 **Lean Fundamentals**
Paul Helgerson, MD
- 10:30-10:45 *Break*
- 10:45-12:15 **Lean Operations: The Rest of The Story**
Paul Helgerson, MD; Staff Exemplars
- 12:15-1:00 *Lunch (Provided)*
- 1:00-2:30 **Human Factors and Error Analysis**
John Voss, MD; Clint Merritt, MD
- 2:30-2:45 *Break*
- 2:45-4:30 **Skills Workshop: Process & Cause Analysis**
Katharine Schlag, RN, MSN; John Voss, MD
- 4:30 PM *Adjourn*

Saturday, April 18, 2015: Leading Change in a Complex Organization

- 7:30-8:00 *Registration and Continental Breakfast*
- 8:00-9:30 **Leading Change and Culture Transformation in the Heart Center**
John Dent, MD, MS; Lawrence Gimple, MD; Marian Lawson, RN, BSN
- 9:30-9:45 *Break*
- 9:45-11:15 **Value-Based Care: How To Survive and Thrive at UVA**
Daniel McCarter, MD; Michael D. Williams, MD
- 11:15-12:00 **Forging Partnerships to Advance Quality Across the Inpatient/Outpatient Interface**
Ira Helenius, MD, MPH; Jennifer Kirby, MD, PhD
- 12:00 PM *Adjourn*

Thursday, April 16, 2015 (OPTIONAL)

- 5:00-6:30 PM **Systems Thinking & Modeling Workshop** John Voss, MD; Kyle Enfield, MD
Explore the concepts of systems thinking and complexity in health care using computer games designed by UVA faculty in collaboration with Dr. Gerry Learmonth from UVA Systems Engineering. Pizza provided!

COURSE FACULTY

John D. Voss, MD, Course Director

Professor of Medicine
Division of General, Geriatric, Palliative and
Hospital Medicine
Vice Chair for Quality & Patient Safety,
Department of Medicine

John M. Dent, MD, MS, MHCM

Professor of Medicine
Division of Cardiovascular Medicine
Director, Adult Echocardiography
Director, Cardiovascular Medicine Fellowship
Program

Kyle B. Enfield, MD, MS

Assistant Professor of Medicine
Division of Pulmonary & Critical Care Medicine
Division Faculty Quality Liaison
Assistant Hospital Epidemiologist
Medical Director, Medical Intensive Care Unit

Lawrence W. Gimple, MD

Professor of Medicine
Division of Cardiovascular Medicine
Division Faculty Quality Liaison
Director, Clinical Cardiology
Medical Director, Coronary Care Unit

Ira M. Helenius, MD, MPH

Associate Professor of Medicine
Division of General, Geriatric, Palliative and
Hospital Medicine
Division Faculty Quality Liaison
Medical Director, University Medical Associates

Paul W. Helgerson, MD

Associate Professor of Medicine
Division of General, Geriatric, Palliative and
Hospital Medicine
Medical Director, UVAHS Performance
Improvement Education

Tracey R. Hoke, MD, MSc

Associate Professor of Pediatrics
Division of Pediatric Cardiology
Chief, Quality and Performance Improvement and
Senior Associate Chief Medical Officer for Quality,
UVA Health System

Jennifer L. Kirby, MD, PhD

Assistant Professor of Medicine
Division of Endocrinology and Metabolism
Division Faculty Quality Liaison
Co-Director, Cardiovascular Diabetes Consult
Service

Marian B. Lawson, RN, BSN

Quality Manager
Heart & Vascular Center

Gerald P. Learmonth, Sr, PhD

Research Associate Professor
UVA School of Engineering and Applied Science
Department of Systems & Information Engineering
Associate Professor, UVA School of Medicine
Department of Public Health Sciences

Daniel F. McCarter, MD

Associate Professor of Family Medicine
Medical Director, Well Virginia UVA ACO
Medical Director, Regional Primary Care
Associate Chief Medical Officer, Ambulatory
Services

Clinton T. Merritt, MD

Associate Professor of Medicine
Division of General, Geriatric, Palliative and
Hospital Medicine
Medical Director, Hospital Medicine

Mitchell H. Rosner, MD, FACP

Henry B. Mulholland Professor of Medicine
Chair, Department of Medicine

Katharine A. Schlag, RN, MSN

Manager, Quality Program
Department of Medicine
Division of General, Geriatric, Palliative and
Hospital Medicine

Michael D. Williams, MD, FACS

Associate Professor of Surgery
Division of General Surgery & Surgical Critical Care
Director of Emergency General Surgery